



County of Orange  
Health Care Agency's

# ***Guide to Services***



# ***Table of Contents***

Behavioral Health Services . . . . .	1
Finance & Support Services . . . . .	17
Medical & Institutional Health Services . . . . .	23
Public Health Services . . . . .	27
Regulatory Health Services . . . . .	51
Index . . . . .	61

# COUNTY OF ORANGE ***Health Care Agency***

## **Mission**

*We are dedicated to protecting and promoting the optimal health of individuals, families, and our diverse communities through:*

- *Partnerships*
- *Community Leadership*
- *Assessment of Community Needs*
- *Planning and Policy Development*
- *Prevention and Education*
- *Quality Services*

## **Vision**

*Working Together for a Healthier Tomorrow.*

***Office of the Director . . . . . (714) 834-6021***

### ***Information***

General (English / Spanish) . . . . .	(714) 834-4722
Behavioral Health Services . . . . .	(714) 834-4722
Medical & Institutional Health Services . . . . .	(714) 834-2048
Public Health Services . . . . .	(714) 834-7700
Health Referral Line . . . . .	1-800-564-8448
Health Referral Line (TDD) . . . . .	1-800-801-7100

***website: [www.ochealthinfo.com](http://www.ochealthinfo.com)***



# ***Behavioral Health Services***

---

## **Mission**

*Behavioral Health, consisting of Adult Mental Health Services, Children and Youth Services, and Alcohol and Drug Abuse Services, provides a culturally competent and client-centered system of behavioral health services for all eligible county residents in need of treatment for alcohol and other drug abuse and mental health care.*

---



***Deputy Agency Director . . . . . (714) 834-6032***

# Adult Mental Health Services (AMHS)

Office of the Division Manager . . . . . (714) 834-5904  
Evaluation and Treatment Services (24 hour) (714) 834-6900  
Managed Care Outpatient Services (24 hour) (800) 723-8641



Adult Mental Health Services (AMHS) provides a range of services including emergency crisis intervention, acute and long-term hospitalization, short-term outpatient services and longer-term rehabilitative and recovery outpatient mental health services. Outpatient programs emphasize individual needs and strengths while developing rehabilitation and recovery goals chosen by the consumer. Mental health services focus on assisting consumers achieve their goals. Supportive services are provided to those able to live independently as well as to those in need of shelter and residential rehabilitation programs. Eligibility is based on medical necessity with fees determined by ability to pay. MediCal, Medicare

and private insurance plans are accepted. In collaboration with the Social Services Agency, services are also provided to Temporary Assistance to Needy Family (TANF) recipients through CalWORKs Behavioral Health Services. These services provide therapy for problems related to emotional distress, substance abuse or domestic violence that interfere with the recipient’s ability to succeed in the work place.

## Managed Care Programs

Inpatient . . . . . (714) 834-2780  
Outpatient . . . . . (714) 834-2660

## Long Term Care Programs

Inpatient . . . . . (714) 834-3810  
LPS Mental Health Services . . . . . (714) 567-7688

## ***Outpatient Clinics***

### ***Adult Mental Health Services Outpatient Clinics***

**North Region** *(Serving Atwood, Fullerton, Brea, La Habra, Placentia, Buena Park, La Palma, Yorba Linda)*

- 211 W. Commonwealth, Fullerton, CA 92832  
(714) 447-7000

**Hours:** 8 a.m. – 5 p.m., Monday – Saturday

**North Region** *(Serving Anaheim and Garden Grove)*

- 2035 E. Ball Road, Ste. 200, Anaheim, CA 92806  
(714) 517-6300

**Hours:** 8 a.m. – 5 p.m., Monday – Saturday

**South Region** *(Serving Costa Mesa, Newport Beach, Balboa, Irvine, Corona Del Mar, Fountain Valley)*

- 3115 Redhill Ave., Costa Mesa, CA 92626  
(714) 850-8463 / (714) 850-8461 (TDD)

**Hours:** 8 a.m. – 5 p.m., Monday – Saturday

**South Region** *(Serving Aliso Viejo, Mission Viejo, San Juan Capistrano [East of 5 Fwy.], Lake Forest, Laguna Hills, Laguna Niguel [East of Niguel @ Crown Valley Pkwy.])*

- 5 Mareblu, Ste. 250, Aliso Viejo, CA 92656  
(949) 643-6900

**Hours:** 8 a.m. – 5 p.m., Monday – Saturday

**South Region** *(Serving Laguna Beach, San Clemente, San Juan Capistrano [East of 5 Fwy.], Dana Point, Capistrano Beach, Laguna Niguel [West of Niguel @ Crown Valley Pkwy.])*

- Laguna Beach, CA *(call for location)*  
(949) 499-1877

**Hours:** 8 a.m. – 5 p.m., Monday – Friday

Laguna Beach clinic consumers are served in Aliso Viejo on Saturdays



**East Region** *(Serving Santa Ana, Tustin, Orange, El Modena, Villa Park, Lemon Heights)*

- 1200 N. Main St., Ste. 200, Santa Ana, CA 92701  
(714) 480-6767

**Hours:** 8 a.m. – 5 p.m., Monday – Saturday

**West Region** *(Serving Cypress, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach, Westminster)*

- 14140 Beach Blvd., Ste. 223, Westminster, CA 92683  
(714) 896-7566

**Hours:** 8 a.m. – 5 p.m., Monday – Saturday

### ***Specialty or Centralized Programs***

#### ***CalWORKs Behavioral Health Services***

- Services available at various locations throughout Orange County  
(800) 672-5377

#### ***Older Adult Services***

- P.O. Box 355, Santa Ana, CA 92702  
(714) 972-3700

**Hours:** 8 a.m. – 5 p.m., Monday – Friday

#### ***Hearing Impaired Services***

- 1200 Main Street, Ste. 200, Santa Ana, CA 92701  
(714) 480-6767 / (714) 480-6750 (TDD)

#### ***Clinics and Treatments***

- 14140 Beach Blvd., Ste. 223, Westminster, CA 92683  
(714) 896-7566

**Hours:** 8 a.m. – 5 p.m., Monday – Saturday





## ***Cultural Competency & Multi-Ethnic Services***

---

Office of Cultural Competency . . . . . (714) 796-0188



Cultural Competency & Multi-Ethnic Services is dedicated to the development, implementation and evaluation of high quality behavioral healthcare services capable of meeting the needs of Orange County's ever-changing, diverse consumer and family culture. We seek to assist all members of the agency workforce in meeting these goals through quality education, training, and assessment of cultural competency.

## ***Patients' Rights Advocacy Services***

---

Information Line . . . . . (714) 834-5647

Toll Free . . . . . (800) 668-4240

TTY . . . . . (714) 796-0376

As part of a state-mandated patients' rights advocacy system, this office is responsible for ensuring the statutory and constitutional rights of persons receiving mental health services through complaint investigation, facility monitoring, and presenting training programs to consumers, service providers, and the public.

## ***Children and Youth Services (CYS)***

---

Office of the Division Manager . . . . . (714) 834-5015

Project Together . . . . . (714) 796-0100

Children and Youth Services (CYS) is a program within the Behavioral Health Division of the Health Care Agency. CYS identifies, evaluates and treats mental, emotional and behavioral disorders in children and adolescents.

CYS regional clinics are located within five geographic areas throughout Orange County. Within this regional system, outpatient services are

provided at numerous County and contract provider locations, which include both clinic and school-based sites. These clinics are staffed by professionals in the fields of Psychiatry, Psychology, Clinical Social Work, Marriage & Family Therapy and Nursing.

Regional CYS clinics serve children and adolescents referred by their families, schools, health care providers, etc., or who are wards or dependents of the Juvenile Court. Problems covered include: disruptive behavior disorders, mood disorders, anxiety disorders, sleep and eating disorders, adjustment or personality disorders, other severe emotional disorders, and family problems. CYS provides a broad range of child-centered, strength-based, family-focused, and culturally appropriate services to children and adolescents with behavioral, emotional, or mental problems. These services include individual, group and family therapy, medication support, crisis intervention, supportive counseling, education and information for parents and families, and case management to assist in accessing other needed services. Referral for hospitalization or residential treatment, consultation to schools and other care providers, coordination with private and public service providers, and case management for those placed in hospitals or other 24-hour settings are also provided.

### ***Clinics and Treatment***

#### ***Outpatient Clinics***

**CYS North Region** *(Serving areas of: Anaheim, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)*

- 377 E. Chapman Ave., Suite 110, Placentia, CA 92870  
(714) 577-5400 / (714) 577-5450 fax

**Hours:** 8 a.m. – 8 p.m., Monday – Friday  
Evening hours available by appointment

- **Magnolia High School**

2450 W. Ball Road, Anaheim, CA 92802  
(714) 220-3037

**Hours:** 8 a.m. – 4 p.m., Monday – Friday

- **Paul Revere School**

131 W. Midway Drive, Anaheim, CA 92805  
(714) 635-1976

**Hours:** 8 a.m. – 5 p.m., Monday – Friday  
Evening hours available on Tuesday & Thursday by appointment

- **Raymond Temple School**

7800 Holder Street, Bldg. G, Buena Park, CA 90620  
(714) 228-3110

**Hours:** 8 a.m. – 5 p.m., Monday – Friday  
Evening hours available on Tuesday & Thursday by appointment

- 1535 E. Orangewood #219, Anaheim, CA 92805  
(714) 712-7780

**Hours:** 8 a.m. – 7:30 p.m., Monday – Friday  
Evening hours available by appointment

- 7100 Knott Avenue, Ste. 211, Buena Park, CA 90620  
(714) 690-9320

**Hours:** 9 a.m. – 5 p.m., Monday – Friday

- 2050 Youth Way, Fullerton, CA 92835  
(714) 871-9264

**Hours:** 8 a.m. – 7 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday

- 12900-B Garden Grove Blvd., Ste. 168, Garden Grove, CA 92843  
(714) 741-7020

**Hours:** 9 a.m. – 5:30 p.m., Monday – Friday

**CYS South Region** *(Serving Costa Mesa, Irvine, Newport Beach, Corona Del Mar)*

- 3115 Redhill Ave., Costa Mesa, CA 92626  
(714) 850-8408 / (714) 850-8492 fax

**Hours:** 8 a.m. – 5 p.m., Monday – Friday  
Evening hours available by appointment

**CYS South Region** *(Serving Aliso Viejo, Dana Point, Laguna Beach, Laguna Hills, Laguna Niguel, Lake Forest, Mission Viejo, San Clemente, San Juan Capistrano)*

- 21632 Wesley Dr., Laguna Beach, CA 92651  
(949) 499-5346 / (949) 499-1594 fax

**Hours:** 8 a.m. – 5 p.m., Monday – Friday

- **R.H. Dana School**

24242 La Cresta, Dana Point, CA 92629  
(949) 499-5346

**Hours:** 8 a.m. – 5 p.m., Monday – Friday

- **Mardan School**

1 Osborne, Irvine, CA 92604  
(714) 850-8408

**Hours:** 8 a.m. – 4 p.m., Monday – Friday

- **Thurston Middle School**  
2100 Park Avenue, Laguna Beach, CA 92651  
(949) 376-8851  
**Hours:** 8 a.m. – 5 p.m., Monday – Friday
- **Crown Valley School**  
29296 Crown Valley Pkwy., Laguna Niguel, CA 92677  
(949) 249-9321  
**Hours:** 8 a.m. – 5 p.m., Monday – Friday
- **Los Alisos School**  
25171 Moor Avenue, Mission Viejo, CA 92691  
(949) 770-0855  
**Hours:** 8 a.m. – 5 p.m., Monday – Thursday  
Evening and Saturday hours available by appointment
- **Newhart School**  
25001 Oso Viejo, Mission Viejo, CA 92692  
(949) 770-0855  
**Hours:** 8 a.m. – 5 p.m., Monday – Friday
- **Las Palmas School**  
1101 Calle Puente, San Clemente, CA 92672  
(949) 361-7890  
**Hours:** 8 a.m. – 5 p.m., Monday – Friday
- **San Juan School**  
26891 Spring Street, San Juan Capistrano, CA 92675  
(949) 496-2931  
**Hours:** 8 a.m. – 5 p.m., Monday – Friday  
Saturday hours available by appointment
- 2183 Fairview, Ste. 211, Costa Mesa, CA 92627  
(949) 515-5440  
**Hours:** 9 a.m. – 5:30 p.m., Monday – Friday
- 23591 El Toro Road, Ste. 110, Lake Forest, CA 92630  
(949) 487-6080  
**Hours:** 8 a.m. – 5 p.m., Monday – Friday  
Evening hours available by appointment
- 31882 Camino Capistrano, Ste. 108, San Juan Capistrano, CA 92675  
(949) 487-6080  
**Hours:** 8 a.m. – 5 p.m., Monday – Friday  
Evening hours available by appointment

**CYS East Region** *(Serving El Modena, Orange, Santa Ana, Tustin, Villa Park)*

- 1200 N. Main Street, Suite 500, Santa Ana, CA 92701  
(714) 480-6600 / (714) 568-4527 fax  
**Hours:** 8 a.m. – 8 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday
- **Yorba Middle School**  
1111 N. Cambridge, Orange, CA 92867  
(714) 633-9203  
**Hours:** 8 a.m. – 8 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday
- 1717 Orangewood Business Plaza, Unit I, Orange, CA 92868  
(714) 712-8340  
**Hours:** 9 a.m. – 5 p.m., Monday – Friday  
Evening hours available by appointment
- 1633 E. 4<sup>th</sup> Street, Ste. 120, Santa Ana, CA 92705  
(714) 565-2830  
**Hours:** 9 a.m. – 5 p.m., Monday – Friday
- 1440 E. First Street, Ste. 100, Santa Ana, CA 92701  
(714) 953-4455  
**Hours:** 8 a.m. – 7 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday
- 111 W. Dyer Road, Ste. F, Santa Ana, CA 92707  
(714) 662-3623  
**Hours:** 8:30 a.m. – 7:30 p.m., Monday – Thursday  
8:30 a.m. – 5:30 p.m., Friday
- 13420 Newport Avenue, Ste. H, Tustin, CA 92680  
(714) 665-6850  
**Hours:** 9 a.m. – 5 p.m., Monday – Friday

**CYS West Region** *(Serving Cypress, Fountain Valley, Garden Grove, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Sunset Beach, Stanton, Westminster)*

- 14140 Beach Blvd., Suite 155, Westminster, CA 92683  
(714) 896-7556 / (714) 896-7564 fax  
**Hours:** 8 a.m. – 8:30 p.m., Monday – Thursday  
8 a.m. – 6 p.m., Friday  
Evening hours available by appointment
- **Fountain Valley High School**  
17816 Bushard Street, #8, Fountain Valley, CA 92708  
(714) 964-2561  
**Hours:** 8 a.m. – 5 p.m., Monday – Friday

- **Oceanview High School**

17071 Gothard, Huntington Beach, CA 92647  
(714) 848-0656 x267

**Hours:** 8 a.m. – 5 p.m., Monday – Friday

- **McAuliffe Middle School**

4112 Cerritos Avenue, Room 5, Los Alamitos, CA 90720  
(714) 952-0738

**Hours:** 8 a.m. – 5 p.m., Monday – Friday

- 10101 Slater Avenue, Ste. 113, Fountain Valley, CA 92708  
(714) 378-2620

**Hours:** 8 a.m. – 8 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday

- 20422 Beach Blvd. Ste. 105, Huntington Beach, CA 92648  
(714) 596-9161

**Hours:** 8 a.m. – 5 p.m., Monday – Friday

***Central and Specialized Programs***

**Continuing Care Placement Unit (CCPU)**

- 800 N. Eckhoff, Orange, CA 92863  
(714) 704-8234 / (714) 704-8268 fax

**Hours:** 8 a.m. – 5 p.m., Monday – Friday

***Clinical Evaluation & Guidance Unit (CEGU)***

**Orangewood Children's Home / Juvenile Hall**

- 301 The City Drive South, Orange, CA 92668  
(714) 935-6363 / (714) 935-8112 fax

**Hours:** 7 a.m. – 6 p.m., Monday – Friday



**Project Together**

- 405 W. 5<sup>th</sup> Street, Ste. 436, Santa Ana, CA 92701  
(714) 796-0100 / (714) 796-0132 fax

**Hours:** 8 a.m. – 5 p.m., Monday – Friday

***Day Treatment Services***

- Aspen  
7100 Knott Ave., Ste. 211, Buena Park, CA 90620  
(714) 690-9320

**Hours:** 9 a.m. – 5 p.m., Monday – Friday

- Pacific Clinics  
2823 S. Bristol, Santa Ana, CA 92704  
(714) 662-2842  
**Hours:** 9 a.m. – 6:30 p.m., Monday – Friday

### ***Specialized Group Home / Day Treatment Services***

- Canyon Acres  
233 S. Quintana, Anaheim, CA 92807  
(714) 998-3272  
**Hours:** 8 a.m. – 5 p.m., Monday – Friday
- Olive Crest  
2130 E. Fourth Street, Ste. 200, Santa Ana, CA 92705  
(714) 543-5437  
**Hours:** 9 a.m. – 5 p.m., Monday – Friday

## ***Alcohol & Drug Abuse Services Division***

---

Office of the Division Manager . . . . . (714) 834-2011  
Alcohol and Drug Abuse Services (ADAS) provides a range of culturally sensitive prevention, outpatient and residential treatment programs designed to reduce or eliminate the abuse of alcohol and other drugs within the community.

Services for adolescents and adults include crisis intervention, assessment, residential and outpatient treatment and follow-up aftercare. Specialized programs provide services to pregnant and parenting women,

persons with co-occurring mental health problems, those with multiple disabilities, adolescents on probation and Orange County Drug Court participants.



## ***Clinics and Treatment***

### ***Outpatient Clinics***

**North Region** *(Serving areas of: Anaheim, Brea, Buena Park, Fullerton, Garden Grove, La Habra, La Palma, Placentia and Yorba Linda)*

- 211 W. Commonwealth, Ste. 204, Fullerton, CA 92683  
(714) 447-7099

**Hours:** 8 a.m. – 8 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday

- 14180 Beach Blvd., Ste. 203, Westminster, CA 92832  
(714) 934-4670

**Hours:** 8 a.m. – 8 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday

**South Region** *(Serving areas of: Aliso Viejo, Balboa, Corona del Mar, Costa Mesa, Dana Point, Fountain Valley, Irvine, Laguna Beach, Laguna Niguel, Lake Forest, Mission Viejo, Newport Beach, Rancho Santa Margarita, San Clemente, San Juan Capistrano, Santa Ana Heights, Silverado Canyon and Trabuco Canyon)*

- 5 Mareblu, Ste. 100, Aliso Viejo, CA 92656  
(949) 643-6930

Perinatal services available

**Hours:** 8 a.m. – 8 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday

- 3115 Redhill Ave., Costa Mesa, CA 92626  
(714) 850-8431

**Hours:** 8 a.m. – 8 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday

**East Region** *(Serving areas of: El Modena, Lemon Heights, Orange, Santa Ana, Tustin and Villa Park)*

- 1200 N. Main St., Ste. 301, Santa Ana, CA 92701  
(714) 480-6660

Perinatal services available

**Hours:** 8 a.m. – 8 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday

**West Region** *(Serving areas of: Cypress, Garden Grove, Huntington Beach, Los Alamitos, Midway City, Seal Beach, Stanton, Sunset Beach and Westminster)*

- 14140 Beach Blvd., Ste. 200, Westminster, CA 92683  
(714) 896-7574

Perinatal services available

**Hours:** 8 a.m. – 8 p.m., Monday – Thursday  
8 a.m. – 5 p.m., Friday



### ***Dual Diagnosis Programs***

- 211 W. Commonwealth, Ste. 204, Fullerton, CA 92832  
(714) 447-7099
- 5 Marellu, Ste. 100, Aliso Viejo, CA 92656  
(949) 643-6930
- 3115 Redhill Ave., Costa Mesa, CA 92626  
(714) 850-8431
- 1200 N. Main St., Ste. 301, Santa Ana, CA 92701  
(714) 480-6660
- 14140 Beach Blvd., Ste. 200, Westminster, CA 92683  
(714) 896-7574

### ***Prevention***

- **Alcohol and Drug Education and Prevention Team (ADEPT)**

*See listing under **Public Health / Health Promotion**, page 38*

- **Risk Reduction, Education and Community Health (REACH) Program**

(Communicable Disease Education & Testing)

1725 W. 17th St., Ste. 101-B, Santa Ana, CA 92706  
(714) 834-7926

### ***Prevention Contracted Services***

- **La Familia Alcohol and Drug Abuse Services (CHCADA)**

Latino Prevention Network

1910 N. Bush, Santa Ana, CA 92706  
(714) 479-0120

- **Mariposa Women's Center**

(Prevention Program)

812 Town and Country Rd., Orange, CA 92868  
(714) 547-6494

### ***Specialized Services***

- **Risk Reduction, Education and Community Health (REACH) Program (for ADEPT, please refer to page 38 under Public Health)**

(Case Management Services for Substance Users)

1725 W. 17th St., Ste. 101-B, Santa Ana, CA 92706  
(714) 834-7926

**Hours:** 8 a.m. – 5 p.m., Monday – Friday

- **La Familia Alcohol and Drug Abuse Services (CHCADA)**  
(Outpatient Services for Latinos)  
1910 N. Bush, Santa Ana, CA 92706  
(714) 479-0120
- **Mariposa Women's Center**  
(Outpatient Women's Alcohol and Drug Abuse Services)  
812 Town and Country Road, Orange, CA 92868  
(714) 547-6494
- **Narcotic Treatment Program** (Methadone Clinic)  
*(Includes post-custody; collect calls accepted)*  
1725 W. 17th St., Ste. 101-B, Santa Ana, CA 92706  
(714) 834-7926  
**Hours:** 5:45 a.m. – 4 p.m., Monday – Friday  
6:15 a.m. – 9:45 a.m., Saturday and Sunday
- **ASPEN Community Services**  
(Outpatient Services for Adolescents)  
1520 Nutmeg Pl., Unit #103, Costa Mesa, CA 92626  
(714) 424-6530
- **ASPEN Community Services**  
(Outpatient Services for Adolescents)  
501 N. Brookhurst St., Ste. 320, Anaheim, CA 92801  
(714) 817-1999

### ***Perinatal Treatment***

- 5 Mareblu, Ste. 100, Aliso Viejo, CA 92656  
(949) 643-6930
- 1200 N. Main St., Ste. 301, Santa Ana, CA 92701  
(714) 480-6660
- 14140 Beach Blvd., Ste. 120, Westminster, CA 92683  
(714) 934-4600

### ***Counseling for the Hearing Impaired***

- 5 Mareblu, Ste. 100, Aliso Viejo, CA 92656  
TDD (949) 643-6945
- 14180 Beach Blvd., Ste. 203, Westminster, CA 92683  
TDD (714) 934-4687
- 1200 N. Main St., Ste. 301, Santa Ana, CA 92701  
TDD (714) 571-5718
- 14140 Beach Blvd., Ste. 200, Westminster, CA 92683  
TDD (714) 896-7512

- **Awakenings**

11500 S. Paramount Blvd., Downey, CA 90241

TDD (562) 997-3835

23046 Avenida de la Carlotta, Ste. 700, Laguna Hills, CA 92653

TDD (800) 727-6503

### ***Residential Treatment***

- **Awakenings** (Hearing Impaired)

11500 S. Paramount Blvd., Downey, CA 90241

TDD (310) 923-2929

- **Casa del Cerro** (Men / Women) (Detox and Recovery)

P.O. Box 553, Dana Point, CA 92624

(949) 661-1200

- **Casa Elena Recovery Home** (Hispanic Women)

832 S. Anaheim Blvd., Anaheim, CA 92805

(714) 772-5580

- **Cooper Fellowship** (Men / Women) (Post-Custody)

405 N. Cooper St., Santa Ana, CA 92703

(714) 554-1152

- **Gerry House** (IDU, Methadone)

Santa Ana

(714) 972-1402

- **Gerry House West** (HIV+, Methadone)

Santa Ana

(714) 554-2292

- **Heritage House** (Women and their children)

Southeast Council on Alcoholism and Drug Problems, Inc.

2212-18 Placentia Ave., Costa Mesa, CA 92627

(949) 646-2271

- **Heritage House North** (Women and their children)

Southeast Council on Alcoholism and Drug Problems, Inc.

321 N. State College Blvd., Anaheim CA 92806

(714) 687-0077

- **Hope House, Inc.** (Men / Women)

707 N. Anaheim Blvd., Anaheim, CA 92805

(714) 776-7490

- **New Directions** (Women) (Post-Custody)

Southeast Council on Alcoholism and Drug Problems, Inc.

2601 Willo Ln., Costa Mesa, CA 92627

(949) 548-5546

- **Phoenix House of Orange County**  
(Men / Women / Adolescent)  
1207 E. Fruit St., Santa Ana, CA 92701  
(714) 953-9373
- **Stanton Detox** (Men / Women)  
10936 Dale St., Stanton, CA 90680  
(714) 229-9105
- **Start House** (HIV+)  
Santa Ana, CA  
(714) 554-1237
- **The Roque Center Recovery** (Men / Women)  
9842 W. 13th St., Garden Grove, CA 92844  
(714) 839-0607
- **The Villa** (Women)  
910 N. French St., Santa Ana, CA 92701  
(714) 541-2732
- **Touchstones** (Adolescents)  
P.O. Box 849, Orange, CA 92856  
(714) 639-5542
- **Unidos Recovery Home** (Hispanic Men) (Detox & Recovery)  
9842 W. 13th St., Ste. B, Garden Grove, CA 92644  
(714) 531-4624
- **Woodglen Recovery Junction** (Men / Women)  
771 W. Orangethorpe Ave., Fullerton, CA 92832  
(714) 879-2741 (Detox)  
(714) 879-0929 (Recovery)

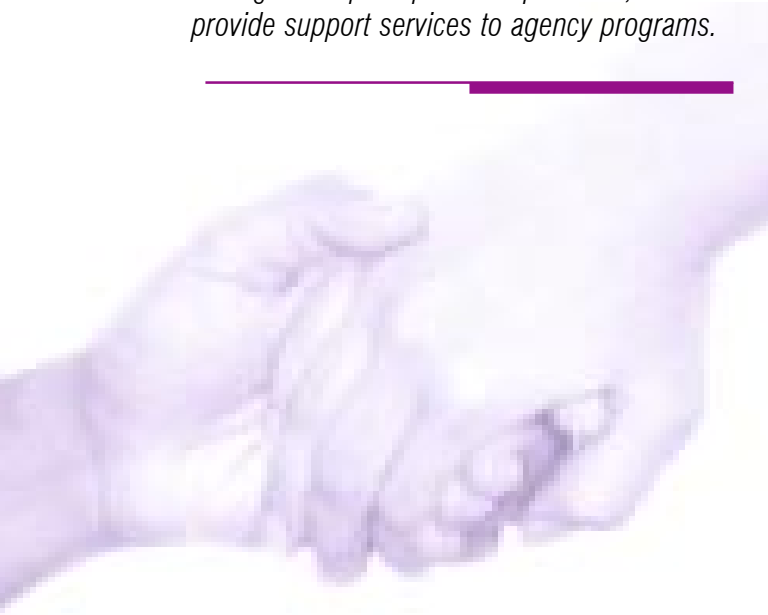
# Finance and Support Services

---

## Mission

*To promote and provide for the fiscal and operational integrity of the Agency through sound management principles and practices, and to provide support services to agency programs.*

---



**Interim Deputy Agency Director . . . . . (714) 834-5101**  
**Chief, Quality Management . . . . . (714) 834-7652**  
**Manager, Human Resources . . . . . (714) 834-2869**

**Compliance Program**

405 West 5th Street, Suite 776, Santa Ana, CA 92701  
Information Line . . . . . (714) 834-3154  
Orange County Health Care Agency has established a corporate compliance program to ensure organizational compliance with the ever-changing array of federal and state regulatory requirements, such as the new Health Insurance Portability and Accountability Act (HIPAA). This program is charged with building systems and mechanisms to ensure compliance with governmental regulations and standards. The program is a stand-alone unit reporting to the Health Care Agency Director, staffed with a small support staff.

**Contract Development and Management**

405 West 5th Street, Suite 600, Santa Ana, CA 92701  
Human Services Contracts . . . . . (714) 834-5809  
Purchasing . . . . . (714) 834-2697  
Contract Development and Management is responsible for developing, soliciting, negotiating and administering human services contracts with for-profit and non-profit private providers of mental health, drug abuse, alcohol, public health and medical services, and purchasing supplies, equipment and services for the Agency. Contractors include hospitals, clinics, educational institutions, and community based and other organizations.

**Financial and Program Support Services**

405 West 5th Street, Santa Ana, CA 92701  
Information Line . . . . . (714) 568-5654  
Financial and Program Support Services provides operational support to the agency programs and are responsible for budget development, fiscal oversight and analysis, maximizing major revenue sources, enhancing grants management and providing administrative support.

**Facilities Support**

Facilities Support-Real Estate acquires, maintains, safeguards and improves buildings that administer and deliver Health Care Agency services. Custodian of Records manages the maintenance and release of Agency records, including confidential patient records.

***Real Estate***

405 West 5th Street, Suite 610, Santa Ana, CA 92701  
Information Line . . . . . (714) 834-5250

***Custodian of Records***

511 North Sycamore, Santa Ana, CA 92701

Information Line . . . . . (714) 834-3536

**Management Services**

405 West 5th Street, Santa Ana, CA 92701

Information Line . . . . . (714) 834-5423

Management Services provides support services to the agency including management and reorganization studies, coordination of policies and procedures, special projects, and word processing.

**Office of Quality Management (QM)**

405 West Fifth Street, Suite 458, Santa Ana, CA 92701

Office of the Chief . . . . . (714) 834-7652

The Office of Quality Management provides technical, communication and decision-making support to Agency management by coordinating the areas of grants, legislation, planning, professional development, research and communications. The three service areas of Quality Management are:

***Planning***

Information Line . . . . . (714) 796-0222

This unit plans and promotes the development efforts of the Agency including strategic planning, program planning, and policy analysis. Other examples include legislative analysis and grant search/application activities.

***Research***

Information Line . . . . . (714) 834-3166

This unit supports, coordinates and promotes the development, maintenance and dissemination of accurate and verifiable information on the efficiency and effectiveness of Health Care Agency operations. Examples of research activities include program evaluation and survey research, database design and statistical analyses, and Geographic Information System (GIS) mapping.

***Public Information and Communications***

Public Information & Media Line . . . . . (714) 834-2178

Fax . . . . . (714) 834-7644

This unit supports, coordinates and promotes effective communication in presenting the strengths of our organization and its employees in an accurate and timely manner. Examples of external

communications are web site postings, brochures, press releases, and media inquiries. Internal communications include newsletters, and desktop publishing.

### ***Advisory Boards***

General Information . . . . .	(714) 834-3166
Alcohol and Drug Advisory Board . . . .	(714) 834-5481
Animal Care Services	
Advisory Board . . . . .	(714) 935-7570
Children's Services	
Coordination Committee . . . . .	(714) 834-5834
Dental Health Advisory Board . . . . .	(714) 834-8246
Emergency Medical Care Committee . .	(714) 834-6712
Emergency Medical Services	
Quality Assurance Board . . . . .	(714) 834-6712
Food Sanitation Advisory Council . . . .	(714) 667-2009
HIV Planning Council . . . . .	(714) 834-8399
Mental Health Board . . . . .	(714) 834-5481
Mentally Ill Offender Crime Reduction	
Strategy Committee . . . . .	(714) 480-6777
Solid Waste Local Enforcement Agency	
Hearing Panel . . . . .	(714) 667-2014
Well Standards Advisory Board . . . . .	(714) 667-3750

### **Human Resources (HR)**

405 West 5th Street, Suite 300, Santa Ana, CA 92701

Information Line . . . . . (714) 834-3101

Human Resources provides personnel services to the Agency's 2,400 staff. Employee Relations staff provide guidance, advice, and support to managers, supervisors and staff. Professional Development and Training assists the agency in meeting its goals by coordinating programs which train, develop and retain employees, and recognize their contributions to the agency.

Because of its size and diversity, Health Care Agency has career opportunities for professionals in many areas. The Human Resources Recruitment Team actively coordinates recruitment of candidates to meet agency needs in fields including:

Registered Nurses

Behavioral Health Therapists and Clinicians

Public Health Medical Officers and Health Educators

Environmental Health Specialists



Opportunities may also be available for qualified office support, administrative and information systems personnel. For a complete list of current job opportunities, visit the Orange County Web site at [www.oc.ca.gov/hr](http://www.oc.ca.gov/hr) or call (714) 834-3101 for information and application materials.

***Volunteer Services***

405 West Fifth Street, Suite 357, Santa Ana, CA 92701  
The Health Care Agency is one of the largest county agencies, with over 2,400 staff working out of 100 separate locations. Volunteers play an important role in many of the Agency's programs.

Information Line . . . . . (714) 834-6620

*For placement at the Animal Care Center in Orange or Project Together please call directly:*

Animal Care Center . . . . . (714) 935-6301

Project Together . . . . . (714) 796-0100





# ***Medical & Institutional Health Services***

---

## **Mission**

*Medical Services provides for emergency care and essential medical services to persons for whom the county has responsibility.*

---



***Deputy Agency Director . . . . . (714) 834-2021***

# ***Institutional Health Services***

---

Information Line ..... (714) 834-2048

The Institutional Health Division consists of three major programs: Correctional Medical Services, Correctional Mental Health Services, and Juvenile Health Services. The division aligns correctional health care programs to promote the integration, coordination and enhancement of services to common target groups in institutional settings. These facilities include the five County adult jails, Juvenile Hall, the Annex and three camps, and Orange-wood Children's Home. Services include 24-hour nursing, physician and psychiatric assessments, seven days a week, and on-site dental and pharmaceutical services.



## ***Conditional Release Program (CONREP)***

Information Line ..... (714) 568-4260

The Conditional Release Program (CONREP) is a community-based mental health outpatient program for judicially committed clients who have experienced court directed state hospitalizations. Patients have direct access to a full range of mental health services, including individual and group therapies, medication assessment, collateral contacts, home visits, substance abuse screenings and psychological assessments.

The goal of the Conditional Release Program is to ensure greater public protection in the community via an effective and standardized community outpatient treatment system.

## ***Correctional Medical Services***

Information Line ..... (714) 647-4170

Correctional Medical Services (CMS) provides medical, dental, nursing and pharmaceutical services to all adult inmates of five correctional facilities and contracts with three hospitals for inpatient and specialty care.

## ***Correctional Mental Health***

Information Line . . . . . (714) 647-6055

Correctional Mental Health (CMH) is a multi-disciplinary treatment program serving mentally ill inmates. CMH provides mental health services that include 24-hour emergency triage and crisis intervention, 76 CMH treatment beds, individual and group therapy, substance-abuse counseling and a 12-Step Program, and medication assessment and discharge planning.

## ***IMPACT (Mentally Ill Offender Crime Reduction Program)***

Information Line . . . . . (714) 480-6777

IMPACT provides enhanced case management and probation services that specialize in linking mentally ill consumers who are in the Orange County Jail with the treatment and the other services they will need after their release to the community. The primary goal of the program is to offer the support consumers need to reduce their risk of being reincarcerated.

## ***Juvenile Health Services***

Juvenile Hall Nursing Desk . . . . . (714) 935-7160

Orangewood Children's

Home Nursing Desk . . . . . (714) 935-6440

This medical team, comprised of physicians, nurse practitioners, public health nurses, registered nurses, and licensed vocational nurses, provides medical and nursing care for children who reside in the County's six residential facilities operated by Social Services and Probation.

## ***Medical Services for Indigents (MSI) Program***

---

Information Line . . . . . (714) 834-6248

The Medical Services for Indigents (MSI) division of the Health Care Agency acts as a payor to hospitals, clinics, physicians, ambulance companies, home health providers, and other providers that serve eligible indigent patients. Through contracts with the University of California Irvine Medical Center and private hospitals, MSI administers the MSI Program for necessary medical care to county responsible patients. MSI also administers other indigent medical services programs. Medical services are provided countywide.

# Emergency Medical Services

---

Information Line . . . . . (714) 834-3500

The Emergency Medical Services (EMS) division regulates, monitors, plans, and coordinates pre-hospital emergency medical services, hospital emergency programs, and trauma centers. The division is also responsible for the licensing and monitoring of ambulances, licensing and accreditation of prehospital personnel, and coordinating medical disaster planning throughout the County.



# ***Public Health Services***

---

## **Mission**

*To create, support, and continuously improve an environment that promotes the achievement of maximum potential for personal and community health.*

---



***Deputy Agency Director . . . . . (714) 834-3155***

## **California Children Services (CCS)**

---

200 West Santa Ana Blvd., Suite 100, Santa Ana, CA 92702

Information Line ..... (714) 347-0300

California Children Services (CCS) is a statewide program of specialized medical care and rehabilitation for children with severe physical disabilities.



To be eligible for CCS, a child must be under 21 years of age, have an eligible physical disability or medical condition, be a resident of Orange County and have family income of less than \$40,000 per year or out-of-pocket medical expenses for the eligible child that exceed 20% of family income. Examples of eligible conditions include cerebral palsy, cystic fibrosis, cancer, heart conditions and orthopedic disorders.

## **Disease Control & Epidemiology**

---

### **Birth & Death Registration**

1200 North Main Street, Suite 100-A, Santa Ana, CA 92701

Information Line ..... (714) 480-6700

Registers all the births and deaths that occur in Orange County and issues applications for burial permits.

Provides certified copies of Orange County birth and death certificates for the eight most current years.

#### ***Mailing address***

County of Orange Health Care

Agency

Birth and Death Registration

P.O. Box 234

Santa Ana, CA 92702-0234





## *Hours*

Birth and Death Registration is open 7:30 a.m. — 4:30 p.m.,  
Monday through Friday, except on holidays.

## ***Fees***

Birth Certificates . . . . .	\$16.00
Death Certificates . . . . .	\$11.00
Burial Permits . . . . .	\$ 7.00

## **Epidemiology & Assessment**

Information Line . . . . . (714) 834-8180

Epidemiology & Assessment investigates individual cases and outbreaks of certain communicable diseases in order to prevent their spread.

Epidemiology also monitors and analyzes trends in reportable communicable diseases and provides information to doctors, hospitals, the public and the news media.

## **Refugee Preventive Health Services—TB West Clinic**

14120 Beach Blvd., Westminster, CA 92683

Information Line . . . . . (714) 896-7390

Provides health screening for refugees newly arriving in Orange County. Physicians screen new refugees for tuberculosis, hepatitis, parasitic infections and other health conditions and refer patients to appropriate care in the community. Call for additional information.

## **Pulmonary Diseases Services (TB)**

1725 West 17th Street, Santa Ana, CA 92706

West Clinic, 14120 Beach Blvd., Westminster, CA 92683

*Clinics are open Monday through Fridays. Call for hours.*

Information Line (recorded) . . . . . (714) 834-8796  
(English / Spanish / Vietnamese)

TB Skin Testing . . . . . (714) 834-8027

TB Health Education . . . . . (714) 834-8309

HCA Pulmonary Disease Service clinics provide medical care and case management for all patients with tuberculosis in Orange County. The two full-service clinics do TB skin testing, diagnosis and treatment of both latent TB infection and active TB disease. Persons with positive TB skin tests receive chest X-rays. If the X-ray is normal, medication will be provided to treat non-infectious latent TB infection. If the X-ray is abnormal, further medical evaluation determines if active TB disease is present. Clinic physicians prescribe treatment to render active TB patients non-infectious. Treatment cures the tuberculosis and prevents

transmission to others in the community.

The Orange County Tuberculosis Control program receives reports of all tuberculosis cases and oversees surveillance and TB elimination activities for Orange County. Services include community TB prevention education, TB skin testing, and contact investigations to identify suspect cases for medical follow-up.

**Special Diseases (STD / HIV / AIDS)**

1725 West 17th Street, Santa Ana, CA 92706  
*Open Mondays through Fridays. Call for hours.*

- STD/HIV Recorded Information . . . . . (714) 834-8592  
*(English and Spanish)*
- STD / HIV / AIDS Education . . . . . (714) 834-8309
- For hearing impaired . . . . . TTD (800) 801-7100

***Sexually Transmitted Diseases (STD) Clinic***

Information Line . . . . . (714) 834-8592  
The STD (Sexually Transmitted Diseases) Clinic provides diagnosis and treatment for anyone requesting medical care for sexually transmitted diseases. It is a free, walk-in clinic and no appointments are scheduled.

***HIV (AIDS) Testing Sites***

Information Line . . . . . (714) 834-8129  
HIV (AIDS) Testing Sites offer HIV counseling and both anonymous and confidential testing for HIV antibodies.

***HIV Ambulatory Care Clinic***

Information Line . . . . . (714) 834-7991  
HIV Ambulatory Care Clinics provide medical care for HIV and related conditions to uninsured persons. Sliding scale fees may apply. Services include medical care and early intervention services, such as case management, psycho-social assistance, financial counseling, health education and risk reduction information. Psycho-social and support services may also be provided for underinsured persons.



**HIV Planning and Coordination**

1725B W. 17th St., Santa Ana, CA 92706

Information Line . . . . . (714) 834-8711

AIDS Drug Assistance (ADAP) . . . . . (714) 834-8175

The mission of the Office of HIV Programs is to prevent the transmission of HIV, to encourage early intervention for those already infected, and to ensure that persons living with HIV have access to needed health care and services. Staff coordinates HIV/AIDS prevention, care, treatment services, including the AIDS Drug Assistance Program (ADAP), and other support services for the County of Orange. They monitor agency programs and community-based organizations receiving the Federal and State HIV/AIDS funding grants and subcontracts for services. They coordinate HIV/AIDS planning and advisory policy bodies in the community, including the HIV Prevention Planning Council and the HIV Prevention Planning Committee.

***Family Health***

---

**Maternal, Child & Adolescent Health Services (MCAH)**

1725 West 17<sup>th</sup> Street, Santa Ana, CA 92706

Maternal, Child and Adolescent Health Services (MCAH) encompasses a variety of services to promote health and prevent disease within the family and the community, and to monitor and analyze health trends in MCAH populations.

***Adolescent Family Life Program (AFLP)***

Information Line . . . . . (714) 834-7866

MCAH’s Adolescent Family Life Program (AFLP) provides voluntary case management for all pregnant or parenting teens, age 17 or younger, and their teenage siblings.

***Cal-Learn Program***

Information Line . . . . . (714) 480-6496

MCAH’s Cal-Learn Program provides case management for all pregnant and parenting teens who receive Temporary Assistance to Needy Families.

***Care for a Sick Child***

Clinic Appointment Line . . . . . (800) 914-4887

Health Referral Line . . . . . (800) 564-8448

Hearing Impaired . . . . . (800) 801-7100

MCAH’s Pediatric Ambulatory Care (PAC) clinics provide care for sick, low-income children under age 19. The PAC clinics provide a safe health care alternative for families who may otherwise obtain services from illegal clinics. No emergency care is available for injuries, broken bones, or wounds that need suturing.

**Child Abuse Services Team (CAST)**

Information Line . . . . . (714) 940-4705  
Fax . . . . . (714) 940-4763

The Child Abuse Services Team is a multidisciplinary team approach to the investigation of cases of alleged child sexual abuse, and treatment of victims that involves the Health Care Agency, District Attorney’s Office, the Social Services Agency, local law enforcement agencies, Court Appointed Special Advocates, and Prevent Child Abuse—Orange County.

**Child Health and Disability Prevention Program (CHDP)**

Health Referral Line *(for general public)* . . . (800) 564-8448  
Hearing Impaired . . . . . (800) 801-7100  
CHDP Program *(for professional inquiries)* . . (714) 834-8118

Maternal, Child and Adolescent Health (MCAH) Program provides local coordination of the state-funded CHDP Program. The CHDP Program facilitates access to free basic preventive health care to eligible children (whose families are at or below 200% of the



Federal Poverty Level, birth through age 18). These services include: free routine health exams, blood and urine tests and immunizations. Free diagnosis and treatment for conditions uncovered during the health exam is also provided. Program Health Education staff raise community awareness about the need for on-going comprehensive preventive health services for infants, children and adolescents, and provide information on accessing CHDP services.

**Health Referral Line**

Health Referral Line . . . . . (800) 564-8448  
Hearing Impaired . . . . . (800) 801-7100

Maternal, Child & Adolescent Health (MCAH) Program provides referrals to sources of healthcare in Orange County, including immunizations, well and sick child check-ups, family planning, pregnancy tests, prenatal care, genetic testing, nutrition supplement programs, and specialized services for physically disabled children.

### ***Immunizations***

Health Referral Line <i>(for general public)</i> . . .	(800) 564-8448
Hearing Impaired . . . . .	(800) 801-7100
Immunizations for Travel . . . . .	(714) 834-7838
Immunization Assistance Project. . . . .	(714) 834-8560
<i>(for professional inquiries)</i>	

The Travel Immunizations Clinic provides vaccinations and anti-malaria medication for travel to foreign countries for a low fee. The Immunization Assistance Project (IAP) promotes the need for and the availability of vaccines for adults and children. IAP provides training and support to parents, schools, and private medical providers. Health education material and speakers on immunization-related topics are also available.

### ***Men's Health Services***

Clinic Appointment Line . . . . .	(800) 914-4887
Health Referral Line . . . . .	(800) 564-8448
Hearing Impaired . . . . .	(800) 801-7100

Maternal, Child & Adolescent Health (MCAH) Program's Family Planning Clinics provide free or low cost reproductive health exams and family planning services for men.

### ***Perinatal Access Unit***

Health Referral Line <i>(for general public)</i> . . .	(800) 564-8448
Hearing Impaired . . . . .	(800) 801-7100
Provider Information Line . . . . .	(714) 834-8786
<i>(for professional inquiries)</i>	

Maternal, Child & Adolescent Health (MCAH) Program's Perinatal Access Unit provides local coordination of the State-funded Comprehensive Perinatal Services Program (CPSP) and Prenatal Care Guidance (PCG) to increase access to free prenatal care services and assist women in obtaining services. Health education staff raise community awareness of the need for early and continuous prenatal care and newborn care.

***Well-Child Health Check-Ups for Children & Adolescents***

- Health Referral Line . . . . . (800) 564-8448
- Clinic Appointment Line . . . . . (800) 914-4887
- Hearing Impaired . . . . . (800) 801-7100

Maternal, Child & Adolescent Health (MCAH) Program's Child Health Clinics provide regular health check-ups and immunizations for babies, children and teens at several locations in Orange County.

***Women's Health / Birth Control / Family Planning / Pregnancy Testing***

- Clinic Appointment Line . . . . . (800) 914-4887
- Health Referral Line . . . . . (800) 564-8448
- Hearing Impaired . . . . . (800) 801-7100

Maternal, Child & Adolescent Health (MCAH) Program's Family Planning Clinics provide free or low cost reproductive health exams, pregnancy testing, and family planning services.

**Dental Health Services**

1725 West 17th Street, Santa Ana, CA 92706

- Information Line . . . . . (714) 834-8408

***Children's Dental Program***

General dental care for children from low-income families. There are no fees for eligible children in this program. Contact your child's School Nurse for more details.

***Emergency Dental Program***

The Emergency Dental Program provides dental extraction at moderate cost to low income individuals in pain or distress.

- Information / Appointment . . . . . (714) 834-8408

***HIV Dental Program***

General dental care for individuals with an HIV positive diagnosis (Ryan White Services).

- HIV Dental . . . . . (714) 834-8408



### ***Juvenile Dental Program***

General dental care for minors housed in County Probation Institutions.

Juvenile Dental Program . . . . . (714) 935-6356

### ***Teeth-4-Ever Program***

School-based dental health education and dental sealant program.

Teeth-4-Ever Program . . . . . (714) 834-8408

## **Nutrition Services**

1725 West 17th Street, Santa Ana, CA 92706

Information Line . . . . . (714) 834-7952

Nutrition Services is responsible for implementing nutrition programs to improve the nutritional status of the general community and several priority subgroups.



### ***Breastfeeding Promotion and Support***

Breastfeeding Coalition . . (714) 834-7986

Breastfeeding HelpLine . . (714) 834-8363

Promoting and supporting breastfeeding is the goal of the Orange County Breastfeeding Coalition. The group consists of doctors, dietitians, nurses, lactation consultants/educators and other health professionals. The group uses the expertise and diversity of its members to educate the community about the benefits of breastfeeding.

### ***Children and Weight Task Force***

Information Line . . . . . (714) 834-7984

The countywide Children and Weight Task Force was established in response to the increasing number of children who are overweight or at risk for becoming overweight. The group is working with the community to improve nutrition, fitness, weight management options and policy issues directed towards children.

### ***Nutrition Consultation Services***

Information Line . . . . . (714) 834-8092

Nutrition Services provides consultation to other programs in the County. Registered Dietitians (RD), experts in nutrition, may counsel individuals and groups in the following areas:



### ***Child Health and Disability Prevention (CHDP) Program Nutrition Consultation Services***

Information Line . . . . . (714) 834-7984

Local health professionals conducting health exams for the CHDP Program may receive technical consultation, information and patient education materials from a Registered Dietitian. Information on the prevalence of nutrition-related problems and community referrals are also available.

### ***Facility Inspections***

Information Line . . . . . (714) 834-8092

In conjunction with Environmental Health, Registered Dietitians in Nutrition Services conduct yearly inspections of the 12 county-operated correctional facilities and protective custody facilities. They ensure that these facilities for adults and juveniles comply with State and Federal mandates regarding food safety, nutritional adequacy of meals and meal service.

### ***HIV/AIDS Nutrition Therapy***

Information Line . . . . . (714) 834-7972

In the Early Intervention Program, Registered Dietitians conduct dietary evaluations on individuals newly diagnosed with HIV. They develop individualized dietary plans for each client to maintain their weight and to deal with the nutrient drug reactions from the treatments that they may be receiving. They advise clients on incorporating good nutrition practices while they cope with the different stages of the disease.

### ***Methadone Nutrition Therapy***

Information Line . . . . . (714) 834-8092

The County Methadone Program works in conjunction with the WIC Program to provide nutrition education and food vouchers for methadone participants who are pregnant or have young children. Registered Dietitians counsel these high-risk methadone clients on the importance of nutrition and dietary compliance.



### ***Tuberculosis (TB) Nutrition Therapy***

Information Line . . . . . (714) 834-8092

Registered Dietitians (RD) receive referrals for nutrition assessment of tuberculosis clients identified as at-risk for potential weight loss or nutrient deficiency while they undergo TB treatment. The RD develops and implements nutrition care plans for each patient and discusses any therapeutic diets prescribed by physicians.

### ***Nutrition Alert Coalition***

Information Line . . . . . (714) 834-7874

Good nutrition can help individuals lead healthier lives, but often the message consumers receive is confusing. The Nutrition Alert Coalition strives to minimize the impact of harm caused by the use of questionable nutrition products and services within Orange County. The Coalition provides reliable information from knowledgeable sources, enabling consumers to make informed decisions regarding the use of questionable nutrition practices.

### ***Nutrition Network / Project LEAN***

Information Line . . . . . (714) 834-7984

Nutrition Services obtained funds from the California Nutrition Network and California Project LEAN to provide additional nutrition activities, such as displays, consultations, training opportunities, media events and social marketing projects to promote healthier communities.

### ***Women, Infants and Children Supplemental Nutrition Program (WIC)***

Information Line . . . . . (714) 834-8333

WIC is a supplemental food, nutrition education and breastfeeding support program operated by HCA / Nutrition Services. It serves low-income pregnant, breastfeeding and postpartum women, and infants/children up to age 5 who are at nutritional risk.

# Health Promotion

---

## Alcohol and Drug Education and Prevention Team (ADEPT)

405 W. 5th Street, Ste. 211, Santa Ana, CA 92701

Information Line . . . . . (714) 834-4058  
Provides technical assistance, training and prevention materials to assist communities in reducing alcohol and other drug-related problems. ADEPT works at the community-level with a strong emphasis on bringing together all sectors of the community, including youth. Materials are available in different languages and on a multitude of topics.

## Breast Cancer Partnership

12 Civic Center Plaza, Suite 127, Santa Ana, CA 92701

Information Line . . . . . (800) 298-0800\*  
Client Pre-qualification . . . . . (800) 511-2300\*  
Breast Cancer Treatment Fund . . . . . (714) 834-6607\*

The purpose of Orange County Breast Cancer Partnership (OCBCP) is to develop and implement strategies to promote the early detection and treatment of breast cancer. The OCBCP helps women access breast health services paid for by the Breast Cancer Early Detection Program (BCEDP), the Breast and Cervical Cancer Control Program (BCCCP) or by local low-cost programs.

*\* Staff speaks Spanish*

## Chronic Disease & Injury Prevention (CDIP)

Information Line . . . . . (714) 834-3059  
Provides services and technical assistance related to chronic disease and injury prevention to individuals, organizations, and communities.

### *Buckle Up Orange County*

Child Safety . . . . . (714) 834-3059  
Provides data, consultation, training, and education related to child passenger safety. Coordinates the dissemination of car seats to eligible, Orange County residents through selected county and community agencies.

### *Chronic Disease Prevention*

Provides consultation and technical assistance related to curriculum development, coalition building, program planning, implementation, evaluation, and data collection for chronic disease

prevention. Current priorities include heart disease, diabetes and asthma prevention.

**Childhood Lead Poisoning Prevention Program (CLPPP)**

- Health Referral Line *(for general public)* . . . (800) 564-8448
- Hearing Impaired . . . . . (800) 801-7100
- Provider Information Line . . . . . (714) 834-8006  
*(for professional inquiries)*

This is a State-funded, locally coordinated program that raises community awareness about blood lead poisoning in children. The target population is Medi-Cal children up to age 21, and low income children to age 19.

**Health Education Unit**

- Health Referral Line *(for general public)* . . (800) 564-8448
- Hearing Impaired . . . . . (800) 801-7100
- Provider Information Line . . . . . (714) 834-8452  
*(for professional inquiries)*

Maternal, Child & Adolescent Health (MCAH) Program’s Health Education Unit is responsible for the development and implementation of community-based marketing, education and outreach, in the areas of child health, women’s/men’s reproductive health, and perinatal health.

**Injury Prevention**

Provides consultation and technical assistance related to curriculum development, coalition building, program planning, implementation, evaluation, and data collection for injury prevention. Manages the Bike Helmet Mini-Grant program for selected community organizations and co-coordinates the Santa Ana Pedestrian Safety Project.

**Sudden Infant Death Syndrome (SIDS) Prevention**

- Information Line . . . . . (714) 834-4429

Provides home visit follow-ups with assessment, information, counseling, and referral to all SIDS families, child care providers, and foster parents who experience a SIDS death. Also provides data, consultation, and training related to SIDS.

**Multi-Ethnic Health Education Services**

12 Civic Center Plaza, Suite 127, Santa Ana, CA 92701

- Information Line . . . . . (714) 834-6610
- Cambodian Services . . . . . (714) 834-6608
- Hmong/Laotian Services . . . . . (714) 834-6606
- Latino Services . . . . . (714) 834-5933
- Vietnamese Services . . . . . (714) 834-6603

Provides health education support for the Latino, Vietnamese, Cambodian, Hmong and Laotian populations.

**Safe Healthcare Project**

- Information Line . . . . . (714) 796-0251

A public health education program whose goal is to increase community knowledge about the availability of safe and legitimate healthcare services, and the dangers of receiving healthcare and prescription medication from unlicensed providers. Provides training and materials to staff and community groups to help them assist their clients in accessing safe, appropriate, licensed healthcare and medications.

**Tobacco Use Prevention Program (TUPP)**

405 West 5th St., Suite 203, Santa Ana CA 92701

- Information Line . . . . . (714) 541-1444
- Spanish Language . . . . . (714) 834-2192
- Vietnamese Language . . . . . (714) 834-6645

TUPP collaborates with over 30 community agencies and organizations to decrease tobacco use and exposure to environmental tobacco smoke in Orange County. TUPP offers educational programs that encourage youth and adult youth advisors to take a leadership role in tobacco use prevention in their community, prevention programs that focus on countering tobacco advertising, peer education, reducing minor’s access to tobacco and teacher training. TUPP provides training and technical assistance to individuals, community groups and city officials on developing, strengthening and implementing tobacco-control policies. TUPP offers a confidential complaint line to report Orange County businesses, including restaurants and bars, not complying with the California Smokefree Workplace Law—same telephone number as the TUPP Information Line, (714) 541-1444. TUPP also offers smoking cessation materials, community referrals, and facilitator trainings.

## ***Public Health Laboratory***

---

1729 West 17th Street, Santa Ana, CA 92706

Information Line . . . . . (714) 834-8385

After Hours Line . . . . . (714) 814-6450

Hours: 8 a.m. – 5 p.m.,  
Monday – Friday

Provides clinical and public health microbiology testing, environmental testing and consultation services for Orange County health programs. The laboratory provides laboratory reference services for tuberculosis (including rapid diagnosis of TB and susceptibility testing), testing for rabies, botulism bacteriology and HIV.



## ***Public Health Nursing***

---

- SERVICE AREA I . . . . . (714) 994-7575

*Cities in this area: Anaheim\*, Brea, Fullerton, La Habra*

- SERVICE AREA II . . . . . (714) 834-7747

*Anaheim Hills, Orange, Placentia, Santa Ana\*\*, Yorba Linda*

- SERVICE AREA III . . . . . (949) 248-2200

*Irvine, Newport Beach, and all other South County areas*

- SERVICE AREA IV . . . . . (714) 896-7800

*Anaheim\*, Buena Park, Cypress, Garden Grove, Fountain Valley, Huntington Beach, La Palma, Los Alamitos, Midway City, Rossmoor, Seal Beach, Stanton, Sunset Beach, Westminster*

- SERVICE AREA V . . . . . (714) 347-0331

*Costa Mesa, Santa Ana\*\*, Tustin*

*\* Anaheim is divided between Service Areas I and IV at Magnolia—any questions, call either Service Area SPHN.*

*\*\* Santa Ana is divided between Service Areas I and V at McFadden—any questions, call either Service Area SPHN.*

### **Community Nursing Services**

Public Health Nursing provides nursing services in the home and community with a focus on communicable disease investigation, maternal health (high-risk and teen pregnancies), infant and child health (high-risk infants and children), adolescent and adult health.



### ***Nurse-Family Partnership (A Program for Pregnant Teens)***

Information Line . . . . . (714) 834-7747

Public health nurses provide intensive home visitation to pregnant teens and women 24 years old or less.

### ***High Risk Infant Program***

Information Line . . . . . (714) 834-8207

Public Health nurses provide home visits to infants at high risk for developmental disabilities or complications due to the presence of significant biological and environmental risk factors from birth to 24 months of age.

### ***Preventive Health Care for the Aging (Senior Services)***

Information Line . . . . . (714) 972-3745

Public Health nurses at accessible countywide senior sites provide this service. All individuals 55 years and older are eligible with no share of cost for the services listed under Program Activities.

### ***Senior Health Outreach Prevention Program***

Information Line . . . . . (714) 972-3700

Public Health nurses provide in-home assessment, short-term case coordination, linkage to community resources and services to home-bound older adults and unmet healthcare needs. This program teams public health nurses with behavioral health specialists, as needed.



## **Specialized Public Health Nursing**

Specialized Public Health Nursing provides services to targeted high risk populations of children in foster care and to pregnant women with histories of substance abuse and/or HIV infection.

### ***Foster Care Public Health Nursing***

Information Line . . . . . (714) 704-8530

Public Health nurses provide nursing consultation, education, and coordination of care services to social workers and substitute care providers to ensure that all children in the child welfare system receive regular, preventive health care and appropriate follow-up for identified medical conditions.

## ***Perinatal Substance Abuse Service Initiative/ Assessment and Coordination Team (PSASI / ACT)***

Information Line . . . . . (714) 704-8581  
Public Health nurses provide home visitation and intensive intervention services to pregnant women with histories of substance abuse and their families throughout pregnancy and to 6-12 months after delivery. Program goals are to ensure appropriate perinatal care, optimize the health of newborns, and support recovery and stable living environments.

## ***Food Resources***

---

Need food? In addition to WIC services, there are a number of food resources in the local area, such as:

### ***Commodity Supplemental Food Program (CSFP)***

Information Line . . . . . (714) 897-6670  
Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.

CSFP provides boxes of food to low-income, pregnant, postpartum women, infants, children up to age 6, and seniors.

### ***Emergency Food Resources***

Information Line . . . . . (949) 955-2255  
or . . . . . (888) 600-4357  
Website . . . . . [www.infolinkoc.org](http://www.infolinkoc.org).  
Hours: Monday – Friday, 8:30 a.m. – 4:30 p.m.  
InfoLink provides a list of places and organizations addressing hunger in Orange County by providing emergency groceries, food assistance and/or prepared meals.

### ***Food Stamps***

*CalWORKS offices:*

3320 E. La Palma, Anaheim . . . . . (714) 575-2400  
25292 McIntyre Rd., Laguna Hills . . . . (949) 587-8543  
12912 Brookhurst, Garden Grove . . . . . (714) 741-7100  
1928 S. Grand, Santa Ana . . . . . (714) 435-5800  
Hours: Monday – Friday, 7:00 a.m. – 2:00 p.m.

This program assists seniors and women who are at least 5 months

pregnant, and/or have children, in purchasing foods from grocery stores.

*General Relief office:*

2020 W. Walnut, Santa Ana . . . . . (714) 834-8899

Hours: Monday – Friday, 7:00 a.m. – 2:00 p.m.

This office serves individuals who are single, less than 5 months pregnant and do not have children.

**Senior Citizen Services**

Information Line . . . . . (714) 567-7500.

Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Senior Citizens Services can provide low cost and home delivered meals to seniors.

## ***Clinics and Medical Services***

---

***Public Health Clinics***

Adolescent Physicals . . . . . (800) 914-4887

Birth Control . . . . . (800) 914-4887

Child Health Clinics . . . . . (800) 914-4887

Child Health Physicals . . . . . (800) 914-4887

Childhood Immunizations . . . . . (714) 834-8444

Dental Health Clinic . . . . . (714) 834-8408

Family Planning Clinic . . . . . (800) 914-4887

Pediatric Ambulatory Clinic (PAC) . . . . . (800) 914-4887

Physical Exam — Child & Teen . . . . . (800) 914-4887

Pregnancy Testing . . . . . (800) 914-4887

Pulmonary Disease Services (TB) . . . . . (714) 834-8796

West O.C. . . . . (714) 896-7390

Sexually Transmitted Disease (STD / HIV)  
Clinic . . . . . (714) 834-8129

Sick Child Clinic . . . . . (800) 914-4887

Travel Immunizations . . . . . (714) 834-8444

***Community Clinics — free & low-cost***

• ***Camino Health Center***

33081 Calle Perfecto, Ste. A, San Juan Capistrano,  
CA 92675

Hours: 8 a.m. – 6 p.m., Monday, Wednesday & Friday  
8 a.m. – 9 p.m., Tuesday & Thursday  
8 a.m. – 5 p.m., Saturday



Medical / Dental . . . . . (949) 240-2272  
Administration . . . . . (949) 240-2030

• ***Casa de Salud Family Health Clinic***

1515 S. Broadway, Suite D, Santa Ana, CA 92707  
Hours: 8 a.m. – 4:30 p.m., Monday, Wednesday, Friday  
8 a.m. – 7:30 p.m., Tuesday, Thursday  
Appointments . . . . . (714) 285-9883  
Administration . . . . . (714) 571-3956

• ***Clinica CHOC Para Niños***

406 S. Main Street, Santa Ana, CA 92701  
Hours: 9 a.m. – 6 p.m., Monday – Friday  
9 a.m. – 3 p.m., Saturday  
appointments preferred  
Appointments . . . . . (714) 558-8811  
Administration . . . . . (714) 558-9175

• ***Friends of Children Health Center***

Las Lomas Elementary School Campus  
301 W. Las Lomas Dr., La Habra, CA 90631  
Hours: 9 a.m. – 4 p.m., Monday – Friday  
Appointments . . . . . (714) 447-3460  
Administration . . . . . (562) 464-1431

• ***The Gary Center***

341 S. Hillcrest St., La Habra, CA 90631  
Hours: 9 a.m. – 8 p.m., Monday – Thursday  
9 a.m. – 4 p.m., Friday  
9 a.m. – 1 p.m., Saturday  
Appointments / Administration . . . . . (562) 691-3263

• ***Huntington Beach Community Clinic***

8041 Newman Ave., Huntington Beach, CA 92647  
Hours: 9 a.m. – 6 p.m., Monday – Thursday  
9 a.m. – 5 p.m., Friday  
8 a.m. – 4 p.m., Saturday  
Appointments . . . . . (714) 847-4222  
Administration . . . . . (714) 842-2829

• ***La Amistad Family Health Center***

353 S. Main St., Orange, CA 92868

Hours: 8:30 a.m. – 4:30 p.m., Monday – Friday, Medical  
8:30 a.m. – 4:30 p.m., Monday – Thursday, Dental

Medical / Administration . . . . . (714) 771-8006

Dental / Appointments . . . . . (714) 771-8005

• ***Laguna Beach Community Clinic***

362 Third St., Laguna Beach, CA 92651

Hours: 8 a.m. – 5 p.m., Monday – Thursday

8 a.m. – 12 p.m., Friday

Evening and Saturday appointments available

Appointments / Administration . . . . . (949) 494-0761

• ***Lestonnac Free Clinic***

1215 E. Chapman, Orange, CA 92866

Hours: 9 a.m. – 5 p.m., Tuesday – Friday

9 a.m. – 1 p.m., Saturday

Appointments . . . . . (714) 633-4600

Administration . . . . . (714) 633-4638

• ***Nhan Hoa Comprehensive Health Center***

14221 Euclid Ave., Ste. R, Garden Grove, CA 92643

Hours: 9 a.m. – 6 p.m., Monday – Friday

9 a.m. – 1 p.m., Saturday

Appointments . . . . . (714) 539-9999

Administration . . . . . (714) 539-3032

• ***Orange County Rescue Mission Mobile Van***

1421 E. Edinger Ave., Suite B, Tustin, CA 92780

Hours: 8 a.m. – 5 p.m., Monday – Friday

Appointments . . . . . (714) 258-4450

• ***Planned Parenthood of Orange and San Bernardino Counties***

700 S. Tustin Ave., Orange, CA 92866

Hours: 9 a.m. – 5 p.m., Monday – Friday

Clinic hours vary per site.

Call each location for appointments.

Appointments . . . . . (714) 633-4550

Administration . . . . . (714) 633-6373

1801 N. Broadway, Santa Ana . . . . . (714) 973-1727  
303 W. Lincoln Ave., Ste. 105, Anaheim (714) 956-2002  
601 W. 19th St., Costa Mesa . . . . . (949) 548-8830  
7915 Garden Grove Blvd., Garden Grove (714) 891-0955  
26302 La Paz, Ste. 103, Mission Viejo . (949) 768-3643

• ***Puente a la Salud Mobile Community Clinic***

363 S. Main St., Suite 101, Orange, CA 92868  
Clinics: 7:30 a.m. – 4:30 p.m., Friday, Saturday, Sunday  
in cities of Orange, Santa Ana, and Irvine  
Appointments / Administration . . . . . (714) 744-8801

• ***Share Our Selves Free Clinic (SOS)***

1550 Superior Ave., Costa Mesa, CA 92627  
Hours: 8 a.m. – 8 p.m., Monday – Thursday  
8 a.m. – 4 p.m., Friday  
Open 2 Saturdays a month, 8 a.m. – 12 p.m.  
(please call for dates)  
Walk-ins accepted **only**:  
2 p.m. – 7 p.m., Monday – Thursday  
8 a.m. – 11 a.m. & 1 p.m. – 3 p.m., Fridays  
Appointments . . . . . (949) 650-0640  
Administration . . . . . (949) 650-0186

• ***Sierra Health Center***

501 S. Brookhurst, Fullerton, CA 92833  
Hours: 8:30 a.m. – 5:30 p.m., Monday – Friday  
Office . . . . . (714) 870-0717

• ***St. Jude Medical Center — Mobile Health Clinic***

101 E. Valencia Mesa Dr., Fullerton, CA 92835  
Hours: 8 a.m. – 4:30 p.m., Monday – Thursday  
Appointment information . . . . . (714) 446-7084  
Administration . . . . . (714) 446-7085

• ***UCI Family Health Center — Anaheim***

300 W. Carl Karcher (Romneya) Dr., Anaheim, CA 92805  
Hours: 8 a.m. – 6 p.m., Monday – Friday  
Appointments . . . . . (714) 456-5100  
Administration . . . . . (714) 774-9804

• **UCI Family Health Center — Santa Ana**

800 N. Main St., Santa Ana, CA 92701

Hours: 8 a.m. – 5 p.m., Monday – Friday

Appointments . . . . . (714) 456-7002

Administration . . . . . (714) 480-2443

• **VNCOC Asian Health Center**

5015 K-L W. Edinger Ave., Santa Ana, CA 92704

Hours: 9 a.m. – 6 p.m., Monday – Friday

Office . . . . . (714) 418-2040

## ***Child Insurance Programs***

---

### ***California Kids***

Information Line . . . . . (818) 461-1400

For all children 2-19 years, including undocumented children.

Costs range from nothing to \$35 a month, depending on income, plus a \$5-\$15 co-payment.

### ***Healthy Families***

Information Line . . . . . (888) 747-1222



Small monthly enrollment fee for comprehensive healthcare for persons ages 1-19 years from low-income families who have no health insurance. Routine health exams, blood and urine tests, immunizations are free. Small co-payment applies for diagnosis and treatment of illness that occurs at anytime during enrollment. Includes dental benefits and vision care.

### ***Medi-Cal***

Information Line . . . . . (888) 747-1222

Comprehensive healthcare for persons on Medi-Cal, ages 0-21 years, including routine health exams, blood and urine tests, immunizations, diagnosis and treatment of illness and dental benefits. In Orange County, services are generally provided through a managed care plan that contracts with CalOPTIMA.

### ***Access for Infants & Mothers***

Information Line . . . . . (800) 433-2611

For pregnant women and infants to age 2. No immigration inquiries or requirements.

### ***Kaiser Permanente Cares for Kids***

Information Line . . . . . (800) 255-5053

For children and youths to age 19 who are enrolled in school, and for their siblings and children. Monthly payments range from \$25-\$35 a child.

For help finding safe, appropriate and low-cost healthcare services in your area, please call:

The Health Referral Line . . . . . (800) 564-8848

TDD for the hearing impaired . . . . . (800) 801-7100



# ***Regulatory Health Services***

---

## **Mission**

*The purpose of Regulatory Health Services is to control harmful conditions in the environment in order to promote the well-being of everyone who lives in, or visits the County of Orange.*

---

***Deputy Agency Director . . . . . (714) 834-5735***

# Animal Care Services

## Animal Care Services & Care Center

561 The City Drive South, Orange, CA 92868

Website: [www.ocpetinfo.com](http://www.ocpetinfo.com)

Information/Service Request Line . . . . .	(714) 935-6848
License Service Line . . . . .	(714) 935-6300
Rabies Control Line . . . . .	(714) 935-6106
South County Service Line . . . . .	(949) 249-5160
Emergency Service (after hours) Line . . . . .	(714) 935-7158
Shelter Services Line . . . . .	(714) 935-6943
Public Education Officer . . . . .	(714) 935-6301
Animal Business Licensing . . . . .	(714) 935-7430
Fax Line . . . . .	(714) 935-6373



The primary function of Orange County Animal Care Services (OCACS) and Care Center is rabies prevention and the protection of the public from animal related diseases. Animals are also available for adoption. Orange County Animal Care Services offers refuge, medical care and the opportunity for a second chance for life to unwanted and abused animals in our community. OCACS protects animals from cruelty or neglect, fosters a public sentiment of humanity and gentleness toward all creatures, encourages and promotes responsible pet ownership. OCACS also works to reduce companion animal over-population through humane education and spay/neuter advocacy.

### Center Hours (Except Holidays)

Monday – Sunday, 10 a.m. – 5 p.m.

Wednesday, 10 a.m. – 7 p.m.

### Receiving Animals at Center Gate

7 a.m. – 11 p.m. 7 days a week

### Cities Served by Orange County Animal Care Services

- |  |                        |                    |
|--|------------------------|--------------------|
| • Anaheim                                    | • Brea                 | • Cypress          |
| • Dana Point Harbor ( <i>wildlife only</i> ) |                        | • Fountain Valley  |
| • Fullerton                                  | • Garden Grove         | • Huntington Beach |
| • Laguna Hills                               | • Lake Forest          | • La Palma         |
| • Los Alamitos                               | • Orange               | • Placentia        |
| • Rancho Santa Margarita                     | • San Juan Capistrano  |                    |
| • Stanton                                    | • Tustin               | • Villa Park       |
| • Yorba Linda                                | • Unincorporated areas |                    |



# ***Environmental Health***

---

2009 East Edinger Avenue, Santa Ana, CA 92705

Information Line . . . . . (714) 667-3600

FAX . . . . . (714) 972-0749 / (714) 568-5116



## **Food Protection Program**

Food Protection Hotline . . . . (714) 667-3600

The inspection of retail and wholesale food facilities in order to prevent foodborne illness, promote the safe and sanitary preparation and service of foods, and protect consumers from adulterated, mislabeled or fraudulently advertised food products.

**Website:** [www.ochealthinfo/regulatory/](http://www.ochealthinfo/regulatory/)

[food\\_program/closures.htm](http://food_program/closures.htm)

## **Hazardous Waste / Certified Unified Program Agency (CUPA)**

Information Line . . . . . (714) 667-3600

Household Hazardous Waste Hotline . . . . . (714) 834-6752

Toxic Waste Dumping Hotline . . . . . (714) 667-3710

The CUPA is the local administrative agency that coordinates programs regulating hazardous materials and hazardous wastes in Orange County. Businesses that generate hazardous waste, store hazardous chemicals, and operate underground storage tanks are regulated through these programs. Staff conduct inspections of these facilities, provide emergency response services, and public education on laws and regulations.

## ***Pollution Prevention***

Information Line . . . . . (714) 667-3709

The Pollution Prevention Program promotes opportunities available to regulated businesses to reduce and eliminate the creation of hazardous waste. Regulated businesses are assisted by providing workshops, informational literature, and participation in pollution prevention special events. A hazardous waste newsletter is utilized to convey new requirements and opportunities relating to pollution. Upon request, site visits are conducted to help regulated businesses identify pollution prevention opportunities at their facility. The Pollution Prevention Program addresses the opportunities for the entire business community, regardless of the size of the regulated business.



***Used Oil Recycling Program***

Information Line . . . . . (714) 667-3709

The Used Oil Program promotes the recycling and reuse of recycled petroleum products. Staff can provide information regarding used oil collection centers, used oil collection containers for home automotive repairs and bilge pad exchange programs for water craft owners.

**Health Service Fees / Accounting Services**

Information Line . . . . . (714) 667-3600

The Environmental Health Division conducts inspections and issues permits to local businesses. Fees offset the costs of regulatory activities. The County of Orange Auditor-Controller’s accounting section, assigned to the Environmental Health Division, is responsible for billing and collecting health service fees and for preparing and issuing health permits.

**Housing and Institutions Program**

Information Line . . . . . (714) 667-3600

Assures compliance with requirements for sanitation, maintenance, occupancy, use and ventilation at rental housing, hotels and motels, detention facilities, day camps, labor camps, and organized camps.

***Childhood Lead Poisoning Prevention Program***

Information Line . . . . . (714) 667-3733

The Childhood Lead Poisoning Prevention Program investigates cases of lead poisoning in children residing in Orange County. Cases are referred to the Health Care Agency when blood testing reveals that a child has an elevated blood lead level. The Environmental Health Division’s Lead Specialist visits the child’s home to look for environmental sources of lead, such as peeling or chipping leaded paint, lead dust, contaminated soil, leaded pottery, and home remedies known to contain lead. Consultations are given to the parents to prevent further poisoning of the affected child or siblings. A Public Health Nurse visits the home, providing the parents with guidance on nutritional and medical management of lead poisoning.



## ***Liquid Waste Hauling Vehicles***

Information Line . . . . . (714) 667-3735

This program registers vehicles and vessels used to haul non-hazardous liquid wastes from sources such as septic systems, portable toilets, boats, and grease traps. These vehicles and vessels are inspected annually, and are provided with the necessary registration so that the wastes may be legally collected and/or disposed of within the County of Orange.



## ***Rental Housing***

Complaints . . . . . (714) 667-3600

This program handles complaints from renters who have been unable to get their landlords to take care of maintenance problems, which may create health hazards. This unit only handles health-related issues. Examples include cockroach or rodent infestations (inside), lack of hot water, lack of heat, leaking or inoperative plumbing, or a leaking roof.

## ***Hotel / Motel***

Complaints . . . . . (714) 667-3600

This program inspects hotels and motels for compliance with State law and local regulations related to sanitation and safety. In order to raise the quality of housing, specialists perform in-depth inspections of older units which typically house long-term renters rather than tourists. The hotel or motel customer should have the name and address of the hotel/motel available when they file the complaint.

## ***Hospital / Nursing Home Kitchens***

Information Line . . . . . (714) 667-3730

Complaints . . . . . (714) 667-3600

This program is responsible for inspecting the kitchens of hospitals and skilled nursing facilities (convalescent hospitals) for compliance with State law. Food handling, food temperature control, utensil cleaning, and facility sanitation are some of the topics covered during an inspection. Unannounced inspections are conducted up to four times per year.

**Camps**

Information Line . . . . . (714) 667-3730



This program is responsible for inspecting organized camps and day camps for compliance with State laws and local regulations related to sanitation, maintenance, occupancy and use. Day camps are generally provided by churches, Boys' & Girls' Clubs, and the YMCA. They provide weekday care for children in the age range of approximately 5 to 14 years. Some programs provide activities on-site, while others consist of field trips to various locations. Organized camps are sites with programs and facilities established to provide an outdoor group

living experience meeting certain objectives. The stay at an organized camp is usually five or more days.

**Detention Facilities**

Information Line . . . . . (714) 667-3730

This program is responsible for inspecting all of the detention facilities within the County for compliance with State laws and regulations related to health and safety. The results of the inspections are reported to the State Board of Corrections for further action as needed.

**Medical Waste Program**

Information Line . . . . . (714) 667-3600

Regulates generators of medical waste; inspects medical waste facilities, on-site medical waste treatment units and common storage areas; investigates complaints regarding a facility's medical waste handling. Facilities generating medical waste include but are not limited to hospitals, skilled nursing facilities, and offices of doctors, dentists, and veterinarians.

**Plan Check**

Information Line . . . . . (714) 667-3737

Review of plans and construction inspections for all new and remodeled food facilities and public pools.

**Proposition 65 Compliance Program**

Information Line . . . . . (714) 667-3600  
Proposition 65 Hotline . . . . . (714) 667-3765

The purpose of the Proposition 65 Compliance Program is to inform the public of illegal or threatened discharges of hazardous waste that are likely to cause substantial injury to public health or safety.

**Public Pool Safety Program**

Information Line . . . . . (714) 667-3600

Provides inspections of public pools (including swimming, spa, and wading pools at apartments, condominiums, townhomes, hotels, motels, schools, community parks, campgrounds, auto courts, resorts, and waterparks) and investigates complaints.



**Site Mitigation Program**

Information Line . . . . . (714) 667-3600

Investigates and oversees the cleanup of hazardous material releases from underground storage tank systems (USTs) and oversees the voluntary cleanup of hazardous material releases from sources other than USTs.

**Solid Waste Program / Local Enforcement Agency (LEA)**

Information Line . . . . . (714) 667-3722  
Solid Waste (Odors) . . . . . (714) 667-3722

Inspects and permits solid waste facilities, which include municipal solid waste landfills, solid waste transfer stations, and composting facilities.

**Water Quality Program**

Information Line . . . . . (714) 667-3600

The Orange County Water Quality Program is comprised of the Well Program, Cross Connection Prevention Program, State Small Water System Inspections, and the Ocean Recreational Water Protection Program. These programs protect the drinking water supply from contamination through cross connections, and regulate the construction and destruction of all types of wells to prevent groundwater contamination.



***Ocean Recreational Water Protection Program***

Ocean and Bay Closure and  
Posting Hotline . . . . . (714) 667-3752

This program conducts routine microbial monitoring of ocean and bay waters, and analyzes the results for compliance with state standards; responds to sewage and other unauthorized discharges; investigates water-related illnesses; and issues ocean and bay warnings and closures, as well as rain/runoff health advisories.

**Website:** [www.ocbeachinfo.com](http://www.ocbeachinfo.com)









## ***Index to Services***

---

<b>A</b>	Access for Infants & Mothers . . . . .	50
	Accounting Services . . . . .	54
	ACT (see Assessment & Coordination Team)	43
	Adolescent Family Life Program (AFLP) . . . .	31
	Adult & Child Health Services (see <i>Family Health</i> ) . . . . .	31
	Adult Mental Health Services (AMHS) . . . . .	2
	Advisory Boards . . . . .	20
	Alcohol & Drug Advisory Board . . . . .	20
	Animal Care Services Advisory Board . . . . .	20
	Children's Services Coordination Committee	20
	Dental Health Advisory Board . . . . .	20
	Emergency Medical Care Committee . . . . .	20
	Emergency Medical Services Quality Assurance Board . . . . .	20
	Food Sanitation Advisory Council . . . . .	20
	HIV Planning Council . . . . .	20
	Mental Health Board . . . . .	20
	Mentally Ill Offender Crime Reduction Strategy Committee . . . . .	20
	Solid Waste Local Enforcement Agency Hearing Panel . . . . .	20
	Well Standard Advisory Board . . . . .	20
	AIDS Programs . . . . .	30
	Alcohol & Drug Abuse Services . . . . .	11
	Clinics and Treatment . . . . .	12
	Alcohol & Drug Education & Prevention Team (ADEPT) . . . . .	38
	Animal Adoptions . . . . .	52
	Animal Care Center . . . . .	52
	Animal Care Services . . . . .	52
	Assessment & Coordination Team (ACT) . . . .	43

<b>B</b>	Beach Closures . . . . .	58
	Behavioral Health Services . . . . .	1
	Birth Control . . . . .	34
	Birth & Death Registration . . . . .	28
	Breast Cancer Partnership . . . . .	38
	Breastfeeding Promotion & Support . . . . .	35
	Buckle Up Orange County . . . . .	38
<b>C</b>	California Children Services (CCS) . . . . .	28
	California Kids . . . . .	48
	Camps . . . . .	56
	Car Seats / Child Car Safety . . . . .	38
	Care for a Sick Child . . . . .	31
	Cal-Learn Program . . . . .	31
	CalWORKS Behavioral Health Services . . . . .	4
	Central & Specialized Programs . . . . .	10
	Centralized Programs . . . . .	4
	Certified Unified Program Agency (CUPA) . . . . .	53
	Child Abuse Services Team (CAST) . . . . .	32
	Child Health & Disability Prevention Program (CHDP) . . . . .	32, 36
	Child Health & Disability Prevention Program (CHDP) Nutrition Consultation Services . . . . .	36
	Childhood Lead Poisoning Prevention Program (CLPPP) . . . . .	39, 54
	Child Insurance Programs . . . . .	48
	Child Mental Health Services (see <i>Children &amp; Youth Services</i> ) . . . . .	5
	Children & Weight Task Force . . . . .	35
	Children & Youth Services (CYS) . . . . .	5
	Clinics and Treatment . . . . .	6
	Children's Dental Program . . . . .	34
	Chronic Disease & Injury Prevention (CDIP) . . . . .	38
	Chronic Disease Prevention . . . . .	38
	Clinical Evaluation & Guidance Unit (CEGU) . . . . .	10

Clinics & Medical Services . . . . .	44
Clinics & Treatments . . . . .	4
Communicable Disease Control & Epidemiology (CDCE) . . . . .	29
Communicable Disease Investigation . . . . .	29
Communications . . . . .	19
Community Clinics—free & low-cost . . . . .	44
Community Nursing Services . . . . .	41
Community Supplemental Food Program (CSFP) . . . . .	43
Compliance Program . . . . .	18
Conditional Release Program (CONREP) . . . . .	24
Continuing Care Placement Unit (CCPU) . . . . .	10
Contract Development & Management . . . . .	18
Correctional Medical Services . . . . .	24
Correctional Mental Health . . . . .	25
Counseling for the Hearing Impaired . . . . .	14
Cultural Competency & Multi-Ethnic Services . . . . .	5
CUPA ( <i>see Certified Unified Program Agency</i> ) . . . . .	53
Custodian of Records . . . . .	19
CYS ( <i>see Children &amp; Youth Services</i> ) . . . . .	5

<b>D</b> Day Treatment Services . . . . .	11
Death Registration . . . . .	28
Dental Health Services . . . . .	34
Dental Programs . . . . .	34
Detention Facilities . . . . .	56
Desktop Publishing ( <i>see Communications</i> ) . . . . .	19
Disease Control & Epidemiology . . . . .	28
Drug Abuse Services . . . . .	11
Clinics and Treatment . . . . .	12
Dual Diagnosis . . . . .	13

<b>E</b> Emergency Dental Program . . . . .	34
Emergency Food Resources . . . . .	43

Emergency Medical Services . . . . .	26
Employment Opportunities <i>(see Human Resources)</i> . . . . .	20
Environmental Health . . . . .	53
Epidemiology & Assessment. . . . .	29

<b>F</b> Facility Inspections . . . . .	36
Facilities Support—Real Estate . . . . .	18
Family Health . . . . .	31
Family Planning . . . . .	34
Finance & Support Services . . . . .	17
Financial & Program Support Services . . . . .	18
Flu Shots . . . . .	33
Food Resources . . . . .	43
Food Protection Program . . . . .	53
Food Stamps . . . . .	43
Foster Care Public Health Nursing. . . . .	42

<b>G</b> Grant Development <i>(see Quality Management)</i> . . . . .	19
Groundwater Cleanup . . . . .	57

<b>H</b> Hazardous Waste / Certified Unified Program Agency (CUPA) . . . . .	53
Health Education Unit . . . . .	39
Health Promotion . . . . .	38
Health Referral Line . . . . .	32
Health Service Fees / Accounting Services. . . . .	54
Healthy Families . . . . .	48
Healthy Futures <i>(see Nurse-Family Partnership)</i> . . . . .	42
Hearing Impaired Services . . . . .	4
High Risk Infant Program . . . . .	42
HIV Ambulatory Care Clinic . . . . .	30

HIV / AIDS Nutrition Therapy . . . . .	36
HIV (AIDS) Testing Sites . . . . .	30
HIV Dental Program . . . . .	34
HIV Planning & Coordination . . . . .	31
HIV / STD / AIDS Services . . . . .	30
Homeless Medical Services . . . . .	25
Hospital / Nursing Home Kitchens . . . . .	55
Hotel / Motel Complaints . . . . .	55
Housing & Institutions Program . . . . .	54
Human Resources (HR) . . . . .	20
<b>I</b> Immunizations . . . . .	33
IMPACT (Mentally Ill Offender Crime Reduction Program) . . . . .	25
INH Clinic . . . . .	29
Injury Prevention . . . . .	39
Institutional Health Services . . . . .	24
<b>J</b> Juvenile Dental Program . . . . .	35
Juvenile Hall . . . . .	10
Juvenile Health Services . . . . .	25
<b>K</b> Kaiser Permanente Cares for Kids . . . . .	49
<b>L</b> Laboratory (see <i>Public Health Laboratory</i> ) . . . . .	41
Liquid Waste Hauling Vehicles . . . . .	55
Local Enforcement Agency (LEA) . . . . .	57
Long Term Care Programs . . . . .	2
<b>M</b> Managed Care Programs . . . . .	2
Management Services . . . . .	19
Maternal, Child & Adolescent Health Services (MCAH) . . . . .	31

Maternal Health Education . . . . .	31
Media Inquiries . . . . .	19
Medi-Cal . . . . .	48
Medical & Institutional Health Services . . . .	23
Medical Services for Indigents (MSI) Program	25
Medical Waste Program . . . . .	56
Men's Health Services . . . . .	33
Mental Health Services <i>(see Behavioral Health Services)</i> . . . . .	1
Methadone Nutrition Therapy . . . . .	36
Motel / Hotel Complaints . . . . .	55
Multi-Ethnic Health Education Services . . . .	40

<b>N</b> Nurse-Family Partnership . . . . .	42
Nursing Home Kitchens . . . . .	55
Nutrition Alert Coalition . . . . .	37
Nutrition Consultation Services . . . . .	35
Nutrition Network / Project LEAN . . . . .	37
Nutrition Services . . . . .	35

<b>O</b> Ocean Recreational Water Protection Program	58
Office of HIV Programs <i>(see HIV Planning &amp; Coordination)</i> . . . . .	31
Older Adults Services . . . . .	4
Orangewood Children's Home . . . . .	10
Outpatient Clinics . . . . .	3, 12

<b>P</b> Patients' Rights Advocacy Services . . . . .	5
Perinatal Access Unit . . . . .	33
Perinatal Substance Abuse Services Initiative (PSASI) / Assessment & Coordination Team (PSASI / ACT) . . . . .	43
Perinatal Treatment . . . . .	14
Personnel <i>(see Human Resources)</i> . . . . .	20

Pet Adoptions . . . . .	52
Pet Licensing . . . . .	52
Plan Check . . . . .	56
Planning . . . . .	19
Pollution Prevention . . . . .	53
Pregnancy Testing . . . . .	34
Press Releases ( <i>see Communications</i> ) . . . . .	19
Prevention . . . . .	13
Prevention Contracted Services . . . . .	13
Preventive Health Care for the Aging (Senior Services) . . . . .	42
Project LEAN . . . . .	37
Project Together . . . . .	5, 10
Proposition 65 Compliance Program . . . . .	57
Public Health Clinics . . . . .	44
Public Health Laboratory . . . . .	41
Public Health Nursing . . . . .	41
Public Health Services . . . . .	27
Public Information . . . . .	19
Public Pool Safety Program . . . . .	57
Pulmonary Diseases Services (TB) . . . . .	29
Purchasing . . . . .	18

<b>Q</b> Quality Management . . . . .	19
---------------------------------------	----

<b>R</b> Rabies . . . . .	52
Real Estate . . . . .	18
Refugee Preventive Health Services . . . . .	29
Regulatory Health Services . . . . .	51
Rental Housing . . . . .	55
Research . . . . .	19
Residential Treatment . . . . .	15
Restaurant Closures ( <i>see Food Protection Program</i> ) . . . . .	53

Risk Reduction, Education & Community Health (REACH) Program . . . . .	13
--	----

<b>S</b> Safe Healthcare Project . . . . .	40
Senior Citizen Services . . . . .	43, 44
Senior Health Outreach Prevention Program .	42
Sexually Transmitted Diseases (STD) Clinic .	30
SIDS Prevention . . . . .	39
Site Mitigation Program . . . . .	57
Solid Waste Program / Local Enforcement Agency (LEA) . . . . .	57
Special Diseases (STD / HIV / AIDS) . . . . .	30
Specialized Group Home . . . . .	11
Specialized Public Health Nursing . . . . .	42
Specialized Services . . . . .	13
Specialty Programs . . . . .	4
STD / HIV Services . . . . .	30
Sudden Infant Death Syndrome (SIDS) Prevention . . . . .	39

<b>T</b> TB Services . . . . .	29
TB Testing . . . . .	29
Teeth-4-Ever Program . . . . .	35
Tobacco Use Prevention Program (TUPP) . . .	40
Travel Immunizations . . . . .	33
Tuberculosis (TB) Nutrition Therapy . . . . .	37

<b>U</b> Used Oil Recycling Program . . . . .	54
---	----

<b>V</b> Venereal Disease Clinics . . . . .	30
Volunteer Services . . . . .	21

<b>W</b> Water Quality Program . . . . .	57
--	----



Well-Child Health Check-Ups for Children & Adolescents . . . . .	34
Women, Infant & Children's Supplemental Nutrition Program (WIC) . . . . .	37
Women's Health / Birth Control / Family Planning / Pregnancy Testing . . . . .	34

## **X, Y, Z**

## ***Notes***

---

**INSIDE BACK COVER**

***COUNTY OF ORANGE · HEALTH CARE AGENCY***  
***Office of Quality Management***  
***Public Information and Communications***  
***405 W. Fifth Street, Suite 458, Santa Ana, CA 927011***  
***General Information: (714) 834-4722***

***<http://www.ochealthinfo.com>***

